

January 23, 2024

## Parent Satisfaction Survey Results for 2023-2024

Thank you to everyone who completed this year's survey. The following is a combined summary of the PS/PK and K-8 Parent Satisfaction Surveys (74 total responses).

### Survey populations:

**In 2023-2024, there were 74 responses to the survey, completed by January 19, 2024:**

- Every grade was represented. The most responses came from Grades One, Three, Four, and Five. (Free dress was offered in January as an additional incentive after only 33 responses by January 5)
- **72 responses from K-8 families, and two from preschool**
- Primary languages at home (for those who completed the survey) are **English, Spanish, Vietnamese, and Punjabi**. Other languages spoken in the home include: **Tagalog, Shanghinese Dialogue, Hindi, Hungarian, and Romanian**.

### Why do families choose Assumption?

We always like to begin with positive and enthusiastic remarks. They remind us what we love about our school. The following comments reflect your answers to the question, "**Why have you chosen Assumption Catholic School for your child?**" *Note: If you'd like to skip directly to the survey results, those begin on page six (6) of this document.*

#### From our new families, what are ways in which you felt supported?

*We felt very supported by our buddy family, all the welcome emails, and through the new family orientation. Staff and PTC members were also very welcoming of us. The ongoing (and thorough!) school communications/calendar also have also been a big help.*

*Everyone has been very friendly and approachable and supportive during this whole process. I was a bit overwhelmed with all the events in September and the calls for volunteering but have adapted.*

*Our host family was wonderful. We met with them before school once then had a lot of back and forth text communications. Everyone has been very welcoming especially other parents including us with Moms' Night Out , coffee dates, baby shower, etc..*

*Administration and office personnel were very friendly and helpful getting us set up.*

*We felt welcomed and seen by staff. Principal Dan knew our names quickly and would greet us when we saw him. Other parents were quick to say, "Hi," and start conversations.*

*The buddy family was great, as was the welcome sign in our yard on the first day of school. The kindergarten orientation before the first day of school helped a lot of my questions get answered. The quality and quantity of information shared helps us to feel like we are part of the community. So many of the staff members know my daughter's name and say hello to her, and it has really made for a lovely community feel.*

*We are new to the school this year. My daughter's teachers have been so kind and patient in explaining the process of her starting school. The office staff were also very helpful with how to set up auto pay for tuition and how to navigate the school website.*

### **Comments from all our families...**

*ACS is a welcoming, tight-knit community that my family feels lucky to count ourselves a part of.*

*We chose Assumption because of the community. I know that my kids are truly cared for by everyone they interact with all the way from the principal down to the other family members.*

*It is like an extended family....our village!*

*The academic rigor and Catholic community. We also value the many opportunities for students to develop leadership skills and a heart for service.*

*Assumption has a fantastic community. I feel like most teachers know my kid's name and that even though we are new, we have been fully embraced by the Assumption family.*

*Assumption is a loving space with high standards. The current teachers and staff have provided an exceptional experience for our family the last three years. Our son is turning into a very kind and thoughtful young man thanks to this wonderful school and church community.*

*ACS is a community that celebrates children as true gifts from God. Students know they are loved, respected, supported if they struggle, and encouraged to succeed.*

*A community of amazing teachers and parents who have a like minded goal. - supporting our children academically and spiritually.*

*I feel at peace when I send my son to school knowing that he is safe. His teachers, classmates and the staff feel like family. I also believe that my son's training and education from Assumption can't be matched by other schools.*

*We chose Assumption so our child will be encouraged to grow closer to Jesus, to pray regularly and to learn more about the Catholic faith.*

*We chose this school over other private schools because it was more inclusive to diversity. Less judgmental. We have always had to do homeschool on top of public school and we wanted to see if we could find a school where the girls grew academically and they have. Both of the girls have been around a lot of kids suffering from trauma at public schools and we wanted them to find a place that felt safe.*

*Choose Assumption Catholic school education is a gift from God! School provides great education and faith religion to students. The strong school leadership, supportive administrators and skillful teachers show the result of successful school value in the community!*

*Like minded community with small classes sizes that encourages a better learning environment*

*For the academic rigor, class size, spirituality and values taught in the school. Also, we appreciate the teachers and staff. They are doing tremendous work to give the best education possible to our kids.*

*Rigorous curriculum, small class sizes and a living community*

*The teachers and staff are amazing. I always feel welcomed and heard. I feel like my child is getting a great education and learning valued life lessons.*

*ACS is an excellent school in so many ways, but for us the community is what keeps us coming back. There is a strong sense of belonging and encouragement that comes from so many shared values and traditions in a community...ACS is the "village" with which we choose to surround our children.*

*Wanted to be in an environment where our faith values were taught and lived out.*

*Challenging and rigorous academics. Also, the classes are smaller and the home room teachers truly care about the well-being of their students. Faith & values incorporated into their education.*

*We love the Catholic-based education, academic rigor, and community at ACS! Our children receive an excellent education with a strong moral foundation and faith formation. We are so grateful for this school.*

*Assumption continues to amaze our family in academics and spiritual growth for our children. In a time of political polarization, I find the education provides the academic challenges and the moral guidance needed for them to become constructive stewards of society. It really is beautiful to see. The teachers and staff are amazing communicators, and are determined to see the children succeed, offering them both praise and appropriate corrective actions when issues need to be addressed.*

*We continue to chose ACS because of the academics, community, teacher involvement and the genuine caring we see.*

*We like the small tight knit community and Catholic values*

*Seven years ago, we chose Assumption for a smaller, intimate academic environment -- and its resonance of our faith. Next year, our child is on track to graduate, educated by the best professionals, and most importantly, transformed -- he and us -- in our relationship with the Holy Trinity and Our Lord. He leaves with a greater purpose, found in this exceptional Catholic school.*

*Catholic values, education, accountability, community, and the best teachers who care deeply for each child in their classroom.*

*We wanted our kids to be in an environment that shares our faith, morals and values and to be challenged academically and to be in a place that was striving to exceed the standards.*

*ACS not only offers an excellent academic experience for students but also prepare students to be responsible, respectful and kind.*

*I am grateful for the reinforcement of our family's faith and values that takes place at Assumption. With no family nearby, I feel like the Assumption community is a second family providing positive role models and a faith filled environment for my kids.*

*We choose Assumption for it's Catholic community and excellent academics. With all the growing uncertainties of our times, it is wonderful to know our kids are in a safe, positive place where they are thriving.*

*We chose Assumption because of the small class sizes, individualized lesson plans and what our family calls the "innocent bubble". Keeping politics and over exposure out of the classroom.*

*Yo eligi la escuela católica para mis hijas para que ellas amen más nuestra fé católica.*

*We love that they go to weekly mass and every day they are reminded that God is present in their lives.*

*Small overall school size, focus on growth for the whole child spiritual, emotional and educational*

*Academic excellence, principles, value and faith formation*

*We chose Assumption for the academic rigor, and the community with shared values. It is a place where our child feels seen and loved.*

*Assumption upholds the values we teach at home by supporting and reinforcing our Catholic faith, creating an attitude of service and respect for the people and world around us and allowing our kids to interact with families who want the same.*

*We chose this school because of the staff and the principal that is so involved in everything.*

*So many reasons. I chose Assumption originally because I wanted my child to go to a Catholic school. The community is wonderful. Every interaction I have had with teachers and faculty has been fantastic. It's so apparent how much each and every faculty member cares about the school genuinely, and it creates such a nice atmosphere for the kids to learn. Cannot say enough about Assumption!*

*Assumption excels at everything, from academic to spiritual development. We have complete trust in ACS, so much so that we have never considered another school alternative.*

*It is a Catholic private school that has small classroom sizes and is very affordable. My daughter has been thriving there and the staff are very attentive at all times.*

*I believe it is a great education... where my daughter is challenged and is growing in a Christ centered environment.*

*We chose Assumption for the academics, community and faith formation. Our children have flourished at this school academically and socially.*

## SURVEY RESULTS

The survey results are broken into the following eight categories:

- **Subject Expectations,**
- **Learning Resources,**
- **Faith and Spiritual Development,**
- **Communication,**
- **Student Health and Safety,**
- **Change Ideas, and**
- **Value and Recommendations**

What characteristics of Assumption appeal to your family the most? These were ranked by you in order of most important to least important.

2023/24 (# of respondents out of 74 who ranked these as first or second)

- + Academic Excellence (45)
- + Catholic Values (36)
- + Catholic Faith (29)
- + Safe Environment (13)

### Subject Expectations

	Meets or Exceeds Expectations 2020	Meets or Exceeds Expectations 2021	Meets or Exceeds Expectations 2022	Meets or Exceeds Expectations 2023
Math	88%	87%	98%	91%
Language Arts	86%	93%	95%	96%
Reading	86%	93%	N/A	N/A
Science	95%	93%	94%	90%
Social Studies	91%	91%	97%	90%
Physical Ed.	71% (NA for 20%)	96%	95%	93%
Music	67% (NA for 17%)	89%	91% (NA 3.2%)	94%
Art	67% (NA for 17%)	87%	87% (NA 3.2%)	93%
Spanish	83%	67%	65%	83%

## Learning Resources

	Meets or Exceeds Expectations 2020	Meets or Exceeds Expectations 2021	Meets or Exceeds Expectations 2022	Meets or Exceeds 2023	Not applicable
Classroom materials	95%	98%	94%	91%	0%
Support teachers	70%	87%	74%	86%	6%
Facilities	90%	84%	79%	80%	0%
Technology equipment	89%	87%	81%	89%	5%
Parent-Teacher Conferences	93%	98%	97%	93%	3%

### 2023

- Student-led conferences are positive, possibility for more conferences (2 similar)
- Planners help students to be more organized
- Students are more interested in the Catholic faith
- Additional structures for the playground to appeal to older students
- Could the school have one webpage for each of the middle school grades?
- Could p.e. be offered more days?
- More hands-on science
- More homework for students
- Spanish curriculum to be more often and integrated (2 similar)
- Higher level programs for math and reading (2 similar for math)
- More instruction on the writing process
- Incorporate the arts more (2 similar)
- Monitor student use of devices more closely

### 2022

#### Comments

- More offerings in Spanish language (5 similar)
- Grateful for the reading specialist in the lower grades (2 similar)
- Consider something other than Go Math, and align across grade levels; look for ways to challenge students in math
- Math instruction in the middle school is excellent- can't rave about Mrs. Evans and Mrs. VonFeldt enough
- Technology- consider putting off one-to-one until sixth grade
- Gym needs repair; fix the sound system

- Grandparents impressed by “impressed by the faith filled, colorful and engaging learning environment”
- Consider hiring a math specialist
- Glad there is homework and accountability for it
- Appreciate the openness of all teachers to discuss concerns at any time

## Faith and Spiritual Development

To what degree does Assumption Catholic School meet your expectations for your child’s faith and spiritual development?

### **2023**

*Despite ourselves, we have become a more Catholic, religious, devout, and stronger family because of Assumption Catholic School (a statement both humorous and poignant). Primarily, we came for a smaller school and, perhaps, the mere resonance of our Catholic faith. With graduation next year, we will leave with a markedly different and much more vibrant spiritual and religious faith.*

*We are not Catholic but are Christian and appreciate the religious education they are receiving. We’re happy to have what’s taught in the home and church also reinforced in school.*

*A 'Catholic 101' for non-catholic families would be beneficial.*

*I am grateful for the reinforcement of our family's faith and values that takes place at Assumption. With no family nearby, I feel like the Assumption community is a second family providing positive role models and a faith filled environment for my kids.*

*Love that the school is going above and beyond teaching kids about different ways to spend time with Jesus/Mary through Adoration and the rosary. This should be part of their regular religion time. Would love for scripture to be incorporated into their day.*

*Mi familia pertenece a la fé católica y cada día estamos aprendiendo más sobre nuestra fé.*

### **2022**

*There are ample opportunities for Catholic faith formation through the school, but even more, we appreciate that our children are being taught in an environment that mirrors and upholds the values we teach at home.*

*I am glad for the adoration addition. I would like to see a continuation of Catholic moral instruction from Fr. Moore to the upper grades especially as they will be going to public schools soon.*

*We are very pleased with our child's faith and spiritual development. The faith formation is not very rigorous in our parish. We tried to do different things on our own, but the everyday*



*reinforcement of Catholic values has been wonderful. Having Catholic values reinforced by her peers, daily at school, has been another blessing.*

*Our family is not Catholic. We appreciate our children learning about the Catholic faith. We most appreciate the Catholic values that are instilled in our children at ACS. My family feels very included in the ACS community, despite not being Catholic.*

*We are not Catholic. I love my son's interest in faith and religion. He loves teaching me about Jesus and the Bible.*

### **2021**

89% of our families say ***Faith and Spiritual Development*** meets or exceeds expectations

### **2020**

**100% of our families said this meets or exceeds expectations**

### **2019**

97% of families said this meets or exceeds expectations

## **Communication**

In 2023, families surveyed feel the following communication meets or exceeds expectations:

**96%** for school calendar

**93%** for school information and newsletters from teachers

**90%** for academic progress

In 2022, families surveyed feel the following communication meets or exceeds expectations:

**97%** for school calendar

**98%** for school information and newsletters from teachers

**95%** for academic progress

In 2021, families surveyed feel the following communication meets or exceeds expectations:

**100%** for school calendar

**98%** for school information and newsletters from teachers

**91%** for academic progress

Comments:

### **2023**

- The teacher has mentioned Seesaw, however we have not really been shown how to access it.
- Sometimes the abundance of communication can be overwhelming.

- Most information comes from the newsletter. Parents would appreciate other communication, too.
- Classroom webpages seem largely underutilized by parents.
- Excelente me informan cada día en mensajes y correo electrónico cualquier información sobre las clases de mis hijas.
- Text messages are very helpful.

## **2022**

- The school website has out-of-date information, but teacher webpages are helpful.
- Wednesday Newsletters are good. They can be overwhelming with so much information. Consider moving newer information to the top.
- Communication from the teachers is excellent.
- A lot of paperwork in preschool with many “moving pieces” to keep track of

## **2021**

- Faith is a part of everyday life in school. Instruction exceeds expectations.
- Hoping to see students at Mass weekly again instead of every other week (2 like this)
- Is sacramental prep possible for second grade?
- Prepare students to be prepared religiously/spiritually in public high school.
- Classroom webpages are sometimes not updated
- Parents appreciate the weekly video newsletters (2 like this)
- Teachers meet expectations for communication (2 like this)
- Parents appreciate the text and social media posts

## **Student health and safety**

### **2023 (Health and safety)**

Of the families surveyed, **90%** said the school meets or exceeds expectations for health and safety. Some of the comments include:

- Appreciate: volunteer nurses, number of teachers present at drop-off, staff walking the grounds before pick-up to ensure safety
- Playground items could be safer

### **2022 (Health and safety)**

Of the families surveyed, **95%** said the school meets or exceeds expectations for health and safety. Some of the comments include:

- Appreciate the school’s Bible verse for the year and teachers’ attention to it
- Grateful to make it through the pandemic and keep the school open those two years
- Feel our kids are safe (2 similar) and a huge factor in choosing the school

### **2021 (Health and safety)**

Of the families surveyed, **76%** said the school meets or exceeds expectations for **health** and safety (including this year, COVID protocols).

Comments include:

- Impressed or pleased with layers and systems for masking and quarantine (4 similar comments)
- Unhappy with mask protocols, segregation of students and volunteers based on vaccination status, too extreme a position/stance on health and safety (10 similar comments)
- Worried about proximity to the high school

**What would you change about the school?** (Grouped and summarized based on your responses.)

### **2023**

- More playground options- basketball hoops, pickleball, older kid options (3 similar)
- Replace older desks, old building items
- Spread out the events more throughout the year
- Include information up front about the number of asks throughout the year (2 similar) (not just those on the enrollment paperwork)
- Communicate better about ways to volunteer, volunteer hours (2 similar)
- Hire a grant writer
- Provide a fall retreat for 6<sup>th</sup>-8<sup>th</sup> graders
- More social opportunities for families to interact
- Move early release to Fridays from Wednesdays
- Provide a morning EDP option, or have earlier drop-offs
- Smaller class sizes
- Split electives to include a choice of elective (art, engineering) AND music
- Help with students to handle conflicts (2 similar)
- Hot lunch program (2 similar)
- Dress code changes- necklaces, earrings, ties, sweaters, etc.
- More opportunities for student leadership in the middle school, give them a voice to be able to speak up and show their voices can be productive
- Communication about the Annual Fund/ “manual donation”
- Add more teaching about Catholic virtues and expectations, particularly within social interactions that reflect Christ.

### **2022**

- More robust extracurricular program (and promote what our students can participate in at the public middle schools/high schools) (2 similar)
- Extracurriculars for younger students

- Comprehensive religion curriculum, more time prayer/adoration and opportunities for evangelization
- Comprehensive discipline plan (i.e. middle school) that allows for conflict mediation and more than just removal of privileges
- Upgrade the outdoor fields and space
- Remodel the building
- Hot lunch program (4 similar)
- More elective offerings like robotics and coding
- Review technology use, teaching and training for safe use, better oversight in classrooms
- Send the newsletter by email instead of by text
- Better compensation for teachers and staff, closer to public school standard
- Clearer understanding of parent responsibilities throughout the year- often confused about expectations
- More Spanish classes (3 similar)
- Open a Catholic high school (2 similar)
- More flexibility for volunteer hours and how to track those- some families have more capacity than others
- Integrate the preschool into more school functions (2 similar)

## How likely are you to recommend the school to a colleague or friend?

The final question in the survey asks families to rank how likely they would be to recommend the school on a scale of 1-10 (10 is “very likely”).

When looking at how the school ranked, this algorithm calculates what is called a Net Promoter Score (NPS). Businesses and industries use this score as a benchmark for referral ratings and performance. Amazon, for example has an NPS of 62 and Apple’s is 69- both leaders in their industry. United Airlines has a score of 10 (not a leader in the airline industry).

An individual score from 1-6 is a “detractor” and presents a negative presence in the community; a 7 or 8 is considered neutral; and a 9 or 10 is promoting the school in the community. Assumption families ranked the following:

“9-10” had 58 responses

“7-8” had 11 responses

“1-6” had 3 responses

A good overall Net Promoter Score is 0-30, and above 70 is excellent. **When calculating our NPS, Assumption received a Net Promoter Score of 77 in 2023-2024; 79 for 2022-2023; 59 for 2021-2022; and 88 in 2020-21.** This is one

indicator that the Parent Satisfaction Survey is a valuable tool in impacting change for our school and that new families are satisfied with our overall program. We will continue to implement your suggestions into our planning process and look forward to many more great things to come!

Thank you to everyone for their feedback and input. If you have any questions or if you would like to set up a meeting to discuss any of these items further, please email Mr. Anderson at [danderson@assumption.school](mailto:danderson@assumption.school).